

## **Americans with Disabilities Act (ADA)**

Advance Transit is committed to providing our customers, including those with disabilities, with safe, reliable, accessible and user friendly services. No qualified individual with a disability will, by reason of such disability, be excluded from participation in or be denied the benefits of our services or be subjected to discrimination while using our services.

In compliance with the US Department of Transportation Americans with Disabilities Act (ADA) of 1990 (49 CFR Parts 27, 37, 38 and 39), and Section 504 of the Rehabilitation Act of 1973, as amended, Advance Transit ensures its services, vehicles, and facilities are accessible to and usable by individuals with disabilities.

If you have a complaint regarding Advance Transit's application of the rules and regulations of ADA please contact:

By Mail: Josh Smith, Paratransit Manager  
Advance Transit, Inc.  
PO Box 1027  
Wilder, Vermont 05088

Email: [jsmith@advancetransit.com](mailto:jsmith@advancetransit.com)

Phone: (802) 295-1824 extension 203 or by TTY 711

This document will be made available in alternate formats. To request an alternate format please call us at 802-295-1824 extension 0 or email [info@advancetransit.com](mailto:info@advancetransit.com).