

Your Civil Rights

Advance Transit operates its programs and services without regard to age, race, color, national origin, religion, sex, or disability in accordance with Title VI of the Civil Rights Act and any statutes and authorities that prohibit discrimination in federally assisted programs and activities. Any person who believes they have been a victim of discrimination by an employee of Advance Transit may file a complaint with Advance Transit.

In Vermont, Advance Transit will share information with the Vermont Agency of Transportation, Office of Civil Rights or you may contact them directly by phone at (802) 249-9291 or through their website, www.vtrans.vermont.gov/civil-rights/compliance/titlevi.

In New Hampshire, Advance Transit will share information with the New Hampshire Department of Transportation, Office of Civil Rights or you may contact them directly by phone at (603) 271-2467.

For more information on Advance Transit's civil rights program and the procedures to file a complaint, please contact Advance Transit's Title VI Officer:

Trish Palao Advance Transit, Inc. PO Box 1027 Wilder, VT 05088 (802) 295-1824 x205 / TTY 711 tpalao@advancetransit.com

You may visit Advance Transit's administrative offices at 120 Billings Farm Road, White River Junction, Vermont during office hours on Monday through Friday, from 8:00 AM to 4:30 PM.

For information about Advance Transit programs and services visit <u>www.advancetransit.com</u>.

If information is needed in another language or format, please contact Advance Transit's Title VI Officer by phone at (802) 295-1824 x205 / TTY 711 or by email at tpalao@advancetransit.com.