

Advance Transit 2008 Passenger Comments

What do you like about Advance Transit bus service? What can we do to improve the service?

No.	Route	Town	What do you like?	How can we improve service?
1	Blue	WRJ	It's free.	
2	Blue	Hanover		
3	Blue	Enfield		
4	Blue	Canaan		
5	Blue	Orange	Really not having to drive especially in bad weather! Feel very safe riding. Love how it takes me right to work.	
6	Blue	Canaan		
7	Blue	Grafton	I very much appreciate the service. It is convenient, environmentally right and economically important in these trying times. Would not mind paying to ride but would not want to see this service end. The numbers utilizing the service from Canaan certainly justify the need. Thank you for providing this service!	
8	Blue	Canaan		
9	Blue	Canaan		
10	Blue	Canaan	There is a large population of people who appreciate the bus service to Canaan. :)	
11	Blue	Enfield	I like not having to drive. Car lights bother my eyes when it is dark. It's also a lot of fun! I'm also getting older, do not like driving very much anymore. I can just enjoy the bus ride home.	
12	Blue	Enfield	Good drivers, Nice relationships with other passengers.	5:03 bus from DHMC is too crowded. Often 8-12 passengers standing. Maybe need one bus to Lebanon and another five minutes later to Enfield/Canaan.
13	Blue	Enfield	It is a fun community and saves me gas \$!	
14	Blue	Enfield		
15	Blue	Enfield		Weekend routes and more frequent routes to /from Enfield and Canaan. Please: signs about excessive perfume and also covering your mouth when sneezing (great place to catch the flu)
16	Blue	Enfield		Later routes, weekends
17	Blue	Canaan	Not having to drive on snow days or everyday to work. Usually I can work my job around their schedule to fit my work schedule.	A safer driver for the afternoon bus to Canaan. Our driver tailgates too much!!
18	Blue	Bristol	It's free!!!	Would like express Canaan to DHMC 6:15 AM to 6:45 AM.
19	Blue	Groton	No complaints.	I would like service a little further down Rte 14 - towards my work. I walk 1.6 miles after stop in Hartford which is cold during winter. Turn around @ ??concrete JAS Auto or WR Paper. Thank you.
20	Blue	Canaan	I don't drive in the winter, so this is excellent. Very easy to get to - reliable.	
21	Blue	Canaan		
22	Blue	Canaan	I like the convenience and the times available, especially the 6PM bus to Canaan.	

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23	Blue	Canaan	We love to bus to Canaan, and our driver is great.	
24	Blue	Lebanon	There are no bus routes during the mid-day for Lebanon/Canaan. It was costing me \$408.00 per month for cab fares. I changed jobs so I would have better hours. If you take the bus routes away (Blue Rte) it would cost me money I do not have.	
25	Blue	Enfield	I really enjoy the bus service and expect to continue and increase my use of the bus to work. The convenience and reliability of this service is wonderful, saving me wear and tear on my vehicle and the cost savings of commuting. The drivers are great and demonstrate concern for their frequent riders!	
26	Blue	Lebanon		
27	Blue	Lebanon	Thank you so much for the safe, free service! It's much appreciated!	
28	Blue	Lebanon	I especially appreciate the congeniality of the drivers. Our driver is probably the most friendly, caring people (I miss him now I have moved).	Please consider an afternoon express bus to Rte 4 (East Lebanon, Enfield, Canaan)
29	Blue	Lebanon	Convenience	
30	Blue	Lebanon		
31	Blue	Lebanon	Friendly, helpful drivers and speedy efficient travel	
32	Blue	Enfield	Very pleased with this service. Thank you.	Would like to see later hours. Possibly until 8 PM
33				
34				
35	Blue	Lebanon	I like it because it is free.	We need a bus to Centerra!! Please.
36	Blue	Lebanon	Accessible, fast way to commute	
37				
38	Blue	Lebanon		
39	Blue	Lebanon		Stop at Wolf Rd every trip
40	Blue	Lebanon	Convenience getting to and from work, friendly atmosphere, reasonable schedule.	Free service should be subsidized by employers.
41	Blue	Hanover	Handicapped provisions are good and large buses are well equipped.	More "official" stops.
42	Blue	Hanover	Drivers are great!	Perhaps more service to plazas from Hanover (even with changes); as it is now it's a minimum of three hours R/T. More service to Elcot Center from Hanover.
43	Blue	Lebanon		
44	Blue	Lebanon		I've heard some folks say they would like to see service in Plainfield and Lyme. Perhaps you could put schedules in at stores and other places people might frequent. Re #31: some folks have problems figuring out schedules. Do you have the schedules available on the web.
45	Blue	Lebanon	I'm new to the area but the availability of the Advance Transit Service in the area was a Big Factor in choosing to relocate here.	

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46	Blue	Lebanon	It is free.	Extend hours in evening. Increase frequency
47	Blue	Lebanon		
48	Blue	West Leb	Reduces traffic, saves gas	Reduce time from W. Lebanon to Centerra, which currently is ~50 minutes.
49	Blue	Lebanon	I can save gas, better for environment.	Have the Green bus not take a 20 minute break when I get to Vail. I'd get to work @ 7:50 AM and not 8:10 (have driver take break at the shop?). Have hours after 6 PM but with fewer buses. Have Saturday buses (reduced numbers). Would tighter loop bus routes be better? Two buses doing CW and CCW loops of Boston lot transferring to DHMC shuttles, Dartmouth shuttles, Norwich, Wilder, Plazas, Enfield and Canaan.
50	Blue	Lebanon	I like the frequency of the runs between Hanover and Lebanon. The drivers are very skilled and well-trained.	Would appreciate extended hours - 'til at least 7PM. Would appreciate a direct bus from Hanover to the West Lebanon plazas!! I am hoping some day to see alternatives to the standard big-city buses that are in use now... biodiesel, hybrid-engine, perhaps even electric ones.
51	Blue	Lebanon		
52	Blue	Hanover		Please, extend the routes for weekend, inclusively if the frequency is slower in the weekend.
53	Blue	Hanover		Weekend service would be great. I work from 7AM to 7PM, and need to use Big Yellow Taxi driven by some wackos. Also, 24/7 hours would help prevent alcohol related injuries, if no designated drivers could be found. It is also good for people who don't need an ambulance but need to get to DHMC as soon as possible.
54	Blue	Hanover	This is a wonderful community service. The drivers are very dedicated to providing excellent service. I really enjoy riding the bus even though I have a car available. Keep up the great work!	
55	Blue	Lebanon	I like the AT service because it is convenient and easy to get to work especially since I don't have a car or a license.	
56	Blue	Hartland		
57	Blue	Lebanon	Convenient, nice service	
58	Blue	Lebanon		
59	Blue	Lebanon		
60	Blue	Lebanon	Keep up the good work.	
61	Blue	Lebanon	I like how the drivers are helpful to others.	
62	Blue	Lebanon		It would be good to have the buses run later, like 11:30 PM, so people working the 2nd shift (2:30 PM -11:00 PM) could utilize the bus to ride home.
63	Blue	Lebanon	Convenient and reliable way to reduce wear on my car. Riders are friendly.	Very inefficient to get to plazas from Hanover directly. Best is green to red, but only in AM. Most undergraduates have class in AM so PM would be more popular, also running a little later.
64	Blue	Lebanon		
65	Blue	Lebanon	I generally miss "rush hour" so seating is rarely an issue. I sometimes, if lucky, catch the afternoon "Canaan" bus which is generally full.	

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66	Blue	Lebanon		With so many buses going so often the first thing to do to cut costs is reduce the extraneousness and overlap.
67	Blue	Lebanon	Without it I'd spend \$30-\$40 a day in taxi fares.	I'd say later service and at least a couple weekend routes would help.
68	Blue	Canaan	Convenient, very clean, polite drivers. Allows me to carpool halfway to work	Could add more Canaan buses.
69	Blue	Hanover	It's very convenient and saves much money on gas. Afternoon bus service (Bro....?) is not always on time.	
70	Blue	Hanover	Reliable.	
71	Blue	Hanover		In the mornings 7-7:30, the downtown shuttle should go down Lebanon St both ways. One shuttle should travel from Tuck to Vail & Dewey in the AM, and from Vail and Dewey to Tuck in the afternoons.
72	Blue	Hanover		
73	Blue	Barnet Vt		On winter days have them wait for Stagecoach River Rt for pickup in Hanover. Our regular driver waits but some other drivers don't.
74	Blue	Monroe		Same as #76
75	Blue	Fairlee VT		Our driver is considerate and waits for Stagecoach to arrive even in bad weather. Increase routes to make buses available to other areas.
76	Blue	Ryegate VT		It would be nice to have more frequent DHMC to Lebanon Green trips in the afternoon. There is one around 4PM and another 4:30ish. One at 4:15 PM would be nice when you have to be there @ 4:30 PM for appointments or classes around the green.
77	Blue	Groton		
78	Blue		I appreciate the service! Thank you so much.	
79				
80	Blue	Lebanon	It's free service. It's convenient. The Blue route has become very important for me - there isn't one weekday I don't use it. I'm quite satisfied with the service so far. Thank you!	It would be awesome if some service is provided on the weekends as well.
81	Blue	Lebanon	I am happy with current service, it is very helpful.	
82	Blue	Lebanon	Convenience	
83	Blue	Canaan	Everything	A bus @ 6:30 AM. A bus @ 4:10 PM
84	Blue	Windsor		
85	Blue	Groton	It's very convenient. Saves me a lot of stress.	
86	Blue	Canaan		Continue a route to Canaan even if it is a pay program. More than willing to pay for service.
87	Blue	Canaan	This is my only way to get to and from work as I don't drive. I have used this service since it started. It would be a great loss if we should lose it.	
88	Blue	Canaan		
89	Blue	Canaan	Due to gas prices it's very important to have this service continue. For me financially, it has positively impacted my finances.	A suggestion is to have the 5 PM bus go directly through to Canaan and eliminate the Lebanon stop and have a bus just for the Lebanon route.

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90	Blue	Canaan		
91	Blue	Grafton		An evening express bus from Hanover after 5:00PM. A bus that goes to Grafton.
92	Blue	Canaan	It is a very cost saving way to get to work. I can read on the bus - very nice! Everyone is polite.	On way home, it is a long ride (1 1/2 hrs from Kendal to Canaan, layover at Vail). Is there a way to avoid stops in Lebanon? Could it go directly from hospital to Enfield/Canaan without stops in Lebanon?
93	Blue	Lebanon0	In this economy I believe more and more people will come to rely on your service. Continued service to Canaan is needed even if a small fee is required of its riders. The savings for us for gas and parking costs in Hanover make it worth a fee. As I only work part time (1 full day + 1 1/2 day) I can only ride 1 day a week as the bus only goes to Canaan later in the afternoon. However it costs me \$15 - to park for 1 day near my office. 1 day is worth it!	
94	Blue	Canaan	I think it is an excellent and very important service. I think that public transportation is very important to all communities.	
95	Blue	Canaan	Some bus drivers talk about other passengers behind their back. I feel very uncomfortable. You can call me if you have any questions.	
96	Blue	Orange	#34& #35 - Can AT? Financially? Why are we doing this? AT's mind is made up as in previous years.	
97	Blue	Dorchester		
98	Blue	Danbury	On schedule, timewise. Convenient, comfortable, friendly atmosphere. Keep it coming to Canaan! A lot of people count on this daily service. AT is helping the environment with 40 people riding the transit from Canaan instead of driving their own vehicles.	Adding a stop in Grafton would be nice. An express to Canaan on the 3:30 bus would be great.
99	Blue	Canaan		
100	Blue	Grafton		Larger bus for 7:00 AM run from Canaan. Most days are standing room only. Encourage more donations form riders.
101	Blue	Grafton		
102	Blue	Canaan		
103	Blue	Canaan		
104	Blue	Enfield		7:11 express bus is getting crowded; another bus is needed on this route at this time.
105	Blue	Canaan	The drivers are great - friendly and professional.	The Canaan-Hanover blue AM route needs another bus. Many riders go to Hanover (not DHMC). Can you consider a blue bus that doesn't stop by DHMC in the AM. A PM bus that is more direct (skipping DHMC or Lebanon) would be great. Thanks
106	Blue	Enfield	Thanks for providing this great service and so many drivers.	Wish there was at least one midday run to Enfield/Canaan. Morning express is great though overcrowded. Evening route is very l-o-n-g. I'm out of work at 4:30 but don't get to Enfield until 5:40 (if on time).

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107	Blue	Enfield	Very convenient timing. Mostly, I am very pleased with this service and will continue to use it for at least the next 6+ years.	Maybe another express bus between Canaan/Enfield to DHMC @ 6:30 - getting to DHMC at 7 AM. Is there any way to monitor where the buses are so a rider could track if the bus is delayed (winter) and decide to drive in.
108	Blue	Enfield		
109	Blue	Enfield	I like everything about the bus, that it is free and we can go anywhere.	
110	Blue	Enfield		6:30 AM bus to Enfield. Express PM bus - at least one that doesn't go through Lebanon, direct to Enfield Canaan.
111	Blue	Enfield		Add more buses.
112	Blue	Enfield	Schedules accommodate work schedules. The buses cut down on cars on the road, saves money on gas. Parking in Hanover (?) - alleviates this problem.	
113	Blue	Enfield	I think it is very important to decrease the number of cars on the road and reduce America's carbon footprint. Mass transit should be in everyone's future. That's why I think the service should be free to reward and encourage those who are willing to use mass transit.	Express to Enfield/Canaan in PM, perhaps at 4:30.
114	Blue	Enfield		
115	Blue	Enfield	Love the service, only real issues are crowding and waits between transfers at DHMC. I have a 15 minute wait in AM and 30 minute wait in PM.	I suggest a co-op stop after DHMC in the AM, but this seems impractical for the ~5PM bus.
116	Blue	Enfield	It is convenient and helps reduce pollution and saves me with mileage on my car and gas.	It would be great to have the bus to Enfield/Canaan leave around 5:15 PM instead of 5:03 so that those of us who get out at 5 don't have to leave early. Also, a bus run to Enfield/Canaan after 6:30 PM so that I could go to the gym and still get home without having to drive.
117	Blue	Enfield	It is very convenient. I'm a new mother w/o license. I'd have no other way to get to work. Thank you for your service.	Hand sanitizer on the bus.
118	Blue	Enfield		Website for Enfield is lacking. Didn't show pickup location or where you can park. Schedules don't indicate all stops. Yesterday's blue route driver, picked up at Enfield at 7:15 AM, extremely jerky bus ride... driver did not do good job.
119	Blue	Canaan	Feel safe during a winter storm, gas savings are great, I meet a lot of nice people.	
120	Blue	Windsor	It is a great service to the local community. For those that are on a limited income it is a life saver. Thanks	
121	Blue	Plainfield	Very easy to use, free, convenient. Don't have to try and find parking.	
122	Blue	Lebanon	The drivers are all extremely nice and professional. This is a great service for the Upper Valley. Thanks for the hard work.	
123	Blue	Hanover		#31: A bigger on line map and a complete list of stops also online would be helpful. I say "online" because putting them on the brochure would probably be a waste of paper.

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124	Blue	West Leb	Convenient, free, safe - also for my son, who is 11. The drivers are great about helping him get to where he needs to go, and are always friendly.	2 buses/hr for orange and red routes. Service later into the evening, even if less frequent (9 PM?). Weekend service for blue, orange, red routes (even 1/hr).
125	Blue	Plainfield		Transfers are difficult, especially red/blue. Service on Rt 12 going further south (Cornish) would be great if enough people are interested. I'd be willing to pay for it, since it is important.
126	Blue	Lebanon		
127	Blue	Hanover		
128	Blue	Hanover		
129	Blue	Hanover		
130	Blue	Hanover		
131	Blue	West Leb		Increase service on some infrequent routes. Start the 15 minute shuttle (DHMC to DMS) slightly earlier in AM (7:30 AM start). A little more regular service in early evening (up through about 7 PM). Some (infrequent) service on the weekend. Secure donation link from website (groundspring.org).
132	Blue	Norwich		If you had a bus in Norwich that made a wider loop through the valley, it might be possible to use an existing parking lot (the church?) for park and ride.
133	Blue	Portsmouth	A great, irreplaceable asset for transport in Hanover/Lebanon	
134	Blue	Lebanon		
135	Blue	Keene		
136				
137	Blue	Bridge-water	Don't normally take the bus as the service is not available in my area. Taking the bus today to attend symposium at DHMC.	
138	Blue	Hanover	Thank you very much.	Sometimes in the evening we have to stay at the workplace very late in the afternoon, even in the evening, so could you please defer or add the latest bus at 7 PM or even 9 PM. Another problem is that we have to work on weekend, but there is no bus. I think it's better that you could provide some schedules on weekend.
139	Blue	Hartford Vllg		
140				
141				
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146				
147	Blue	Enfield		The bus to Enfield should have more stops during the day.
148	Blue	Enfield	Convenient	A route from Canaan/Enfield to Lebanon in between 9-2 so you're not stuck in Lebanon all day when you have appointments in the morning - and some people work a different shift and have to get to work too early . Maybe noonish?
149	Blue	Canaan	Convenient and saves gas.	Would like to see a 7:30 bus from Canaan.

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150	Blue	Canaan		Some routes like the red need two buses and could use an in between time to Canaan like twelve because some people don't want to stay in Lebanon all day.
151	Blue	Canaan		
152	Blue	Enfield		Sweep the floors more.
153		Enfield		
154	Blue	Enfield	Easy to access.	
155	Blue	Orange	Direct route to work.	Add more buses mid-day and after 7PM, add weekend service.
156	Blue	Lebanon		Less chatter between the bus drivers on the CB radio.
157	Blue	Lebanon		
158	Blue	Lebanon		Please prohibit loud conversations between passengers and the driver. This is especially a problem on the 5:15 PM bus (blue) from Hanover. No cell phones please.
159	Blue	Lebanon		
160	Blue	Lebanon		A Lebanon/Hanover express in the morning would be nice, but it's unimportant.
161	Blue	Lebanon	When I retire this spring, I will continue to use the bus, maybe even more frequently. It is very important to me for environmental concerns.	More frequent red routes? Ads on side of bus for revenue? Start a "Friends of Advance Transit" group to spread the word?
162	Blue	Plainfield	Excellent service - drivers are great! I appreciate that there is AT	Add buses for later commutes (3rd shift employees). Add weekend buses, Saturdays especially, for peak times.
163	Blue	Lebanon	The bus is very important and we need the service. Thank you for this service.	I wish the bus ran 7 days per week as more people work all week.
164	Blue	Lebanon	Free is great, but I will pay if forced to! All works fine for me!	The 5:30 bus DHMC-Leb can be full.
165	Blue	Lebanon	Cheaper than driving. I first rode the AT 15+ years ago and it has really improved. Keep it up!	
166	Blue	Lebanon	AT offers a very valuable service and I hope it flourishes.	Better maps and schedules: having a detailed map with all the streets and significant cross streets labeled would be a huge help. Once you know the routes it is easy to use the service, but learning where a route goes if you haven't taken it before is very difficult. If possible, don't use building names. Additionally, I would love to see the introduction of limited weekend service or an extension (later hours) for weekday service. I am willing to pay a fare for this service, but I would like to see it continued free or heavily subsidized for those that need it.
167	Blue	Lebanon		I would love later service - till 11 PM. That would increase convenience significantly.
168	Blue	Lebanon		Weekend service on major routes (once an hour) would be welcome.
169	Blue	Lebanon	I like that it is frequent.	It would be VERY VERY helpful to have buses run from DHMC to Lebanon LATER in the evening and on WEEKENDS.
170	Blue	Lebanon		
171	Blue	Lebanon	I LOVE the early morning service to the hospital. I am a resident - need to be at the hospital at 6 AM. The 5:45 AM from Lebanon is perfect.	

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172	Blue	Lebanon	It is convenient and safe.	The schedule is not very good for a student. As for Blue route, I would suggest adding another late one from DHMC to Old Etna and Lebanon probably at around 9 PM. It will be better for graduate students,
173	Blue	Hanover	It is convenient and free. Thank you for the service.	I wish there was some service on the weekends, probably to west Lebanon and the malls. This would be appreciated by the grad students who don't own cars (quite a few) as well as undergrads.
174	Blue	Hanover		
175	Blue	Norwich	Reliability is good.	
176	Blue	Lebanon	Doing great! Best bus service I've ever been on.	Smaller buses for less frequently used times. Hybrid buses, or other ways to improve fuel efficiency/costs.
177	Blue	Hanover		In the afternoon, the bus sometimes arrives and leaves earlier than the schedule. Even though I arrive at the bus stop sharp on time, I can miss the bus, which is not very pleasant.
178	Blue	West Hartford		If a bus went to West Hartford, I'd use it most every day. Evening hours would also be helpful because I work one evening every week - but not as important as just getting to West Hartford. Extending hours to 6 PM would be nice.
179	Blue	Norwich	Thanks!! I love the AT!	The Norwich stop at 7:30 AM at Dan and Whits is so crowded w/middle and HS students. They are loud, rude and fill up most of the bus! It's sometimes hard to find a seat. I think it would help to have one more bus between 7 and 8...or maybe have a larger bus for this time?
180	Blue	Hanover		
181	Blue	Hanover		Keeping buses free is important to many, especially in Lebanon. While I like the ad free buses, selling ads both inside and outside the bus might raise enough to help. Some bus drivers have radio loud enough they cannot hear passengers.
182				
183	Blue	Hanover		
184	Blue	Hanover	It is wonderful, a friendly service. Many thanks.	I have a small lap dog. I wish he could sit on my lap during the ride. I would ride more.
185	Blue	Hanover		
186	Blue	Hanover	Good people, warm at heart, keep up the spirit.	
187	Blue	Hanover		
188	Blue	Hanover		Weekend service - could be limited.
189	Blue	Lebanon		Weekend service would be great! I would be willing to pay for that; to be more clear, I would be willing to pay for tickets, if we could get services on weekends and buses later in the evening. A regular bus connection between DHMC and the Lebanon co-op would be great, or a regular blue bus stop at the Lebanon co-op.
190	Blue	Lebanon		
191	Blue	Lebanon	I can't afford a car and driving. There's no other public transportation for me to get to work. Your service is crucial.	More Lebanon Blue @ 5 PM - too many people per bus.
192	Blue	Norwich		

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193	Blue	Lebanon	The convenience of this service simply cannot be beat - you are second to none. If there's anything I can do personally to help keep it around, I will certainly do so. I'm an especial "fan" the driver of the AM blue routes between Lebanon and DHMC - he is unbelievably courteous and helpful - give this man a raise!!!	
194	Blue	Lebanon		I feel sometimes the driver makes turns with a speed too high and makes me feel dizzy and uncomfortable. I know my regular driver drives very well and very comfortably. I wish all drivers are like him
195	Blue	Lebanon		I really hope there could be a bus on the weekend. It doesn't have to be really frequent, or maybe we can pay for the weekend rides. There are many people who have no cars here (mostly graduate students). I think it will be really helpful if we can take the AT weekends.
196	Blue	Lebanon	AT provides a wonderful and vital service to the community. The drivers are always cheerful, polite, and helpful. It's fantastic that it's free. The community needs to continue to support public transportation alternatives like the AT.	I would love to see evening and weekend coverage added on.
197	Blue	Lebanon	I like that it's free and has convenient locations.	You need to improve on-time performance in PM. I would like to see direct route from Lebanon to Vail stop in Hanover bypassing DHMC. Taking the bus doubles my commute time vs. driving.
198	Blue	Lebanon		I would like to have the service later in the evening and on the weekends.
199	Blue	Lebanon		A direct line to Hanover would be nice; and maybe extending blue line up Bank St for those of us who live on that side of Lebanon (or more stops in town of Lebanon itself - I'm not lazy, but it would help the disabled and the elderly too, also people with kids, bags, etc.). I would ride every day if I didn't have to walk all the way across town...
200	Blue	Lebanon	The fact that this bus service is free is fantastic. Having lived in major cities in the U.S., it is one of the best bus systems I have used. Keep it up!	
201	Blue	Lebanon		
202	Blue	Lebanon	I like how easy and convenient the AT makes traveling around the Upper Valley.	I'd like to see more buses running in the evenings and on weekends, even if it means charging a small fee.
203	Blue	Lebanon	I highly appreciate AT which is so convenient for me to commute between Lebanon and Hanover. Due to high oil prices, it is extremely important to keep this service for more public riding. Public transportation system is to keep America cleaner and cheaper.	
204	Blue	Lebanon		Put stop location's name on each sign.
205	Blue	Lebanon		
206	Blue	Lebanon		
207	Blue	Lebanon		What would be most helpful to me is a bus that runs back to Lebanon later than 6:15
208	Blue	Lebanon		

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209	Blue	Lebanon	Convenient, fosters community while decreasing traffic.	If possible, any extension of service into the evening is always appreciated!
210	Blue	Norwich	The bus service is very convenient and important to have. When I worked on campus two years ago, I took the Brown Bus to Hanover every day. After moving to DHMC I found that a transfer was not as convenient. I am aware of the 6 PM bus going directly to Norwich everyday. The Blue line is great to commute for meetings on campus.	It would be nice to have more direct buses between Norwich and DHMC in the morning and at the end of the day. I would ride more often.
211	Blue	Lebanon		
212	Blue	Chester VT		
213	Blue	Plainfield	I love the service and wouldn't mind paying a small amount but it should be free to low income individuals.	The routes are good but not really convenient to those of us living further out - I park, for now, on a little street in W. Lebanon but I don't know how much longer I can do that. I'd love a route that went to/from Hanover directly to the Plazas (no transfers). Students would benefit and there is plenty of parking. It would also be great to have an AT stop in Centerra.
214	Blue	N. Pomfret		The free bus service is great but I would contribute a donation if there was a box on each bus. I would love to see a route out rt 14 to W. Hartford, VT
215	Blue	West Hartford	Convenience	Should add more bus routes
216	Blue	Wilder	I like that it is free and there is a stop close to my house.	Only drawback is that the bus comes once per hour. If it came every 30 minutes I would ride it more.
217	Blue	Hanover		
218	Blue	Lyme		
219	Blue	Post Mills		More frequent shuttles early in AM between the two DHMC campuses - they should be frequent from 7:30 on so those of us who are on the Hanover campus can bop out to early morning meetings.
220	Blue	Lebanon		
221	Blue	Lebanon	It gets me to work on time.	
222	Blue	Lebanon	Very convenient and fast way to get to work/school, saves a lot on gas.	Buses usually very late at day's end. I don't like when the driver has radio on, especially on the smaller buses. I would like to see free service continue. Why no ads on the buses? They are designed for it and I've never seen a bus w/o them. I'd rather read ads then pay myself.
223	Blue	Lebanon	The bus is very convenient and useful. I appreciate the free service.	If funding is an issue I would like to see advertising added to the inside of the buses before a fee to ride was introduced. A more detailed map of the bus stops online would be helpful.
224	Blue	Lebanon		
225	Blue	Lebanon	The friendliness of the drivers is unusual in my experience with public transit.	More frequent buses between Lebanon and W. Lebanon would be nice; however, the primary flaw of AT is the lack of evening and weekend service. I would rather pay to ride the bus, but have service available on the weekend in the evening.
226	Blue	Canaan		
227				
228	Blue	Hanover		Buses are not always on time during the winter time.

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				The buses do not use the correct time. Drivers say they are required to sync watch with clock at central office but this is always 1-2 minutes fast (as shown by comparison to any cell phone). Please use cell phone or internet time server to set clock or simply allow drivers to use cell phones since they are guaranteed correct.
229	Blue	Norwich		
230	Blue	Wilder		
231	Blue	Hanover		
232	Blue	Hanover		I am an exchange student with no car. I have to sometimes work weekends or need to go to W. Lebanon for groceries and a bus service on the weekend would be so much better even if it was only every hour and you had to pay I would not mind paying for this service larger operating hours and to work on weekends.
233	Blue	Lebanon	Drivers	More routes to Canaan, and a route to Claremont
234	Blue	Lebanon	Drivers are polite.	A bus to Claremont, NH and back. Midday Canaan routes. Late evening bus. Saturday bus.
235	Blue	Hanover	I am an exchange student from England. The service is great for work.	The service could do with more regularity around 9 AM and 5 PM. Would be a great help if some service was on the weekends for purposes other than work, eg, shopping in West Lebanon.
236	Blue	Hanover	The drivers are awesome. Everything works like a charm.	
237	Blue	Lebanon	Positive environmental impact.	Extend hours for 12.5 hour employees at DHMC
238	Blue	Lebanon		The bus stop on Hwy 120 heading north by Etna Rd is miserable because of all the traffic and fumes. Either move the route to Old Etna or Etna Rd. (I take this bus at 6:45 AM). I can't imagine using it in the winter. A bus that arrives in Norwich just before 8:00 AM would be great. A commuter route to Centerra Park, or at least the co-op would be great - without a transfer at DHMC. Thank you for listening.
239	Blue	Lebanon		Keep it free and offer more service times to serve Wolf Rd/Heater Rd so people don't have to wait over an hour to catch the next bus. It is really important to keep this service especially in the winter because driving can be very difficult then.
240	Blue	Lebanon	Great service!	The blue route schedule is a little bit confusing as far as when the bus will go by the Old Etna and High School stops. Also a larger map of stops on your website would be great.
241	Blue	Lebanon		
242	Blue	Lebanon		I live at the Old Etna bus stop and would prefer it if there is more frequent service, at least every 1/2 hour rather than every 1 hour. Thanks.
243	Blue	Lebanon		
244	Blue	Lebanon		
245	Blue	Lebanon		Our last shuttle from Centerra is at 5 PM. If we can have something later also it would be a great advantage.
246				
247	Blue	Lebanon		Maybe the frequency can be sacrificed for increasing the service time (more weekend and evening service).

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248	Blue	Henniker		Service from Rt. 89 park 'n rides (Exit 9). 7:45 bus from DHMC to Hanover for carpoolers/commuters.
249	Blue	S. Strafford	I love the bus and its drivers. AT rules. Thank you.	Please no country music and Dr. Laura!
250	Blue	Lebanon		More Blue Bus should be scheduled between 7:00 AM and 9:00 AM since it's the rush hour for work, so if you accidentally miss the bus, you don't have to wait for half an hour for the next bus to come.
251	Blue	Lebanon	I like everything about AT. They are on time, clean, and very comfortable.	
252				
253	Blue	Lebanon	Without AT I would not be able to get to work. I am extremely grateful for this. I also appreciate that it's free. The drivers are usually very friendly and helpful.	I really, really wish AT worked on Saturdays. I'd love to be able to go to the library and the mall in W. Lebanon.
254	Blue	Hanover		We need more frequent buses running between 6-9 AM and 5-7 PM, eg, every 15 minutes rather than 30 minute interval. I love taking the bus but the 30 minute interval between buses that run during work hours prevents me from taking the bus all the time!
255	Blue	Enfield	Service to Enfield. Pleasant drivers. No-fee service. Schedules. Mostly reliable.	Green route from Vale in the AM could leave earlier (after Blue arrives from Enfield), allowing break time at base instead of waiting 15 minutes before heading out from Vale. *** Add service to Sunapee/Newport/Grantham area. Add additional bike rack space.
256	Green	Hanover	Love AT!	How about a little box by the driver where we could slip in \$1 or so. I'd do it!
257	Blue	Hanover	I love the AT. My children, now 15 and 11 have been riding unaccompanied for some years and we all feel comfortable with this. It's GREAT!	
258	Blue	Lebanon	Convenient and on time.	Offer weekend service.
259	Blue	Lebanon	It's there when you need it.	Maybe just 1 trip on weekends, and a late night one.
260	Blue	Lebanon	This is a great service. I do appreciate the drivers and the operation.	Please add additional service for Dartmouth/Hanover to Lebanon after the 6:17. A later bus would be fantastic, say 8-9PM.
261	Blue	Lebanon	AT buses have many stops, great service. I hope we can maintain the free service.	
262	Blue	Canaan	It's free, it stops at places I need to be.	To improve: service frequency to Canaan.
263	Blue	Lebanon	It's a fantastic service. All efforts must be made to keep it.	
264	Blue	Lebanon		Buses should be free for elderly and handicapped. Others should pay a fee.
265	Blue	Lebanon		
266	Red	Lebanon		More routes: West Lebanon to Lebanon back and forth. Longer hours, and Sat/Sun.
267	Blue	Lebanon		
268	Blue	Lebanon		
269	Blue	Lebanon	Thank you so much for a free AT.	
270	Blue	Lebanon		It would be quite important to add bus service on Saturday between Lebanon and W. Leb and between Hanover and West Leb for students and employees who don't have a car and need to have access to a broader array of shops (at least 1-2 round trips on Saturday mornings)
271				

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272	Green	Hartford Vllg	It's always nice	
273	Green	Wilder		Better connections to plazas and downtown Leb from Green line; evening service, especially to Hanover plazas. Even one more southbound trip from Hanover at night would help, 5:30 for the last bus is just not late enough.
274	Green	Hartford Vllg	I love that I can go to work and don't have to leave much earlier than I do driving.	However, I can't take the bus home because there is no service from DHMC at 7:35 PM. I suggest pickup/drop off times for DHMC shift workers: 06:45, 07:45, 10:45, 11:45, 14:45, 15:45, 18:45, 19:45, 22:45, 23:45. Most RNS/nursing staff works 7 AM - 7:30 PM or 7PM to 7:30 AM.
275	Green	Wilder	Convenience, service.	It would be nice to get a connection in PM when Orange comes from VA to W. Leb. There is a 1/2 hr delay before green comes, going back to Wilder.
276	Green	Hartford Vllg		Later bus routes to Vt. Villages. It is often difficult to leave work on time for the final stops (5:30 PM). Perhaps later stops at 6 or 7 PM.
277	Green	Wilder		Service one hour later in the evening would be incredibly helpful (on all routes) and some bus service part of Saturday as well. The schedules could be easier to understand.
278	Green	Norwich	Free for those who can't afford it. Convenient.	A little earlier to WRJ?
279	Green	Wilder		
280	Green	West Leb	It's convenient.	I think the plaza buses should run more frequently, like every half hour, and buses should run later in the evening.
281	Green	West Leb	Public transit is great. It is very environmentally helpful and more people should use it in their area. It also helps people without cars and other resources.	
282	Green	WRJ		
283	Green	WRJ	The buses are always clean and comfortable, the drivers have always been great. It's free!	I would like it to run later (last pickup 6:30). I work until 5:30 some days and am unable to take the bus those days. My main thought on improvement would be to extend the hours (even 1 hour later!) please.
284	Green	WRJ	At this time it is convenient from where I live. It's free which is a big plus.	After work schedule could be more frequent for green and orange - every half hour in Hanover, rather than every hour, which means a 25-40 minute wait for those getting out at 5 PM.
285	Green	Wilder	Convenience for my travel to work. I incorporate exercise in my day going to and from work via AT.	The pickup time in the AM gets me to work with little or no time to spare - sometimes a few minutes late. I would like to see more buses in the AM and the 3-6 PM window to cover the workday hours. Hopefully more ridership would make this even more possible and cost efficient. #31: Figuring out the routes that involve transfers takes me a while to see how to get where I want to go and if the time is feasible.

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286	Green	Wilder	The fact that the service is free is really great. I really like the bike racks! I think the better AT gets, the more people can get away from their cars!	If AT needs to have people pay, they should have swipe passes with discounts for students and elderly. The passes would be free to low-income individuals. The green line should have more morning runs and one or two later evening runs. Going from Wilder to DHMC takes a really long time because of a long gap in time between the green bus and connecting blue bus. Also, limited Saturday service for the green line would be fantastic!
287				
288	Green	Wilder	I like that it is free; I would probably drive if it were not free.	
289	Green	Wilder		Blue bus to Hanover is always late in AM and with 9-10 DHMC employees being dropped off at the east entrance we are 5-10 minutes late for work when the bus is scheduled to arrive at 7:52 AM. There are employees not riding this bus because they can't risk their job due to lateness. Also, the 5:05 PM pickup should be 5:08 or 5 PM so we can get home. We need a 5:30 transfer Blue to Green to Wilder.
290	Green	Wilder	Excellent service that clearly fills a need for low income and energy conscious citizens.	
291	Green	WRJ		
292	Green	Wilder	The bus drivers are very nice and positive.	
293	Orange	WRJ		Red line Friday AM bus is packed . A small fee no larger than \$1 would be OK. Free is always better.
294	Green	WRJ	I like the fact the bus service is free.	I think there should be two separate buses for the red route to avoid overcrowding of bus, one that goes to Leb and one that only goes to W. Leb. Thank you!
295	Green	WRJ	The drivers are courteous and friendly. The passengers are fun. I love riding the "happy" bus!	No vehicle, weekend bus would be a great help.
296	Green	Hartford Vllg	I like that one bus will wait for a short time for transfers. This is something I really appreciate - in the big cities this is never done. Most drivers are very helpful and courteous.	
297	Green	WRJ		
298	Green	WRJ	I'm so impressed how the drivers communicate to make sure transfers are taken care of. AT is friendly, relaxing, convenient better for the planet. Dartmouth pays me!	If a route is usually late, the stated departure time should be <u>changed</u> otherwise the regular riders will miss the bus on the rare occasions it's on time.
299	Green	WRJ	Keep providing service. Great job.	
300	Green	WRJ	The green route driver is super nice.	One more Green loop at the end of the day would be wonderful - one that left Vail at 6:30 pm
301	Green	WRJ		It would be very useful for a Green line bus to leave Vail at 6:30 pm
302	Blue	Wilder	I like the service and the fact that it's free, and gets me to work for four days.	
303	Green	Wilder		
304	Green	Wilder		
305	Green	Wilder		
306	Green	Wilder		

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307	Green	Hanover		
308	Green	Lebanon		
309	Green	Hartford Vllg		
310	Green	Wilder	It is free and helpful.	
311	Green	Wilder	Great service. Public transportation is very important. Less traffic, less gas used.	
312				Yes, I would like the bus to continue. You could have buses run later and on weekends even if you charge a dollar for after hours and weekends. There are a lot of people that work restaurants or retail with no cars that need to get around.
313	Green	WRJ	It's reliable, safe.	Possible 2nd shift?
314	Green	WRJ	I adore the bus service!! Our driver is wonderful!! Always warm and nice and is a very ? Driver. And he's not uptight about being at the bus stop! Also the man driver in the mornings on the red route is like him I think more people need to be like our driver he makes this bus!!	
315	Green	Hartford Vllg	I really like when my regular driver is driving because he stops even when he is not even near a stop to pick someone up.	
316	Green	Other		
317	Green	Hartford Vllg		
318	Green	Hartford		Run until 8PM. Run on Saturdays. A bus to W. Hartford village.
319				
320	Green	Wilder	All the bus drivers are awesome and cool.	
321	Green	Wilder	I am able to make it to my doctor's appointments, go shopping and then I'm able to work as well. Having the buses has been a very big deal!! It's great service for those who have no car. I enjoy the bus drivers who are very nice all the time and always smile and laugh. Thanks to all the drivers and the service.	
322	Green	Wilder		
323	Green	Wilder		
324	Green	West Leb		Another bus on the red route would be very helpful.
325	Green	Wilder	Most all drivers are very nice.	
326	Green	WRJ		
327	Green	Wilder	Free, convenient. Bus stop is right near my house. On downside is if we go shopping it's hard to get the bags on the bus. It's a fun challenge.	
328	Green	Wilder		Clarify the schedule; it's hard to figure both ways. Service nights and weekends.
329	Green			
330	Green	Wilder		
331	Green	Lebanon		
332	Green	West Leb		

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333	Green	Hanover	AT is vital to the Upper Valley. I am extremely grateful for the public service you provide.	My only suggestion might be to have the red, orange, and green routes run as late as the blue route.
334	Green	Stony Creek, on vacation	Very convenient when on vacation.	
335	Red	Hartford Vllg	Skilled drivers. The system is very good. Understanding drivers.	
336	Red	Lebanon	I enjoy the service; the buses are clean and the drivers are helpful.	I only wish the bus ran on the weekend.
337	Red	Lebanon		
338	Red	Lebanon		
339	Red	Lebanon		
340	Red	Lebanon		
341	Red	Lebanon		
342	Red	West Leb	Friendly drivers.	Stop at Payless - I hate to cross 12 A to Shaws. Run weekends. Stop at Quail Hollow. Run holidays if possible as I work them.
343	Red	Hartford Vllg		
344	Red	Wilder	Very reliable. Good operation.	Would like more frequent service, later hours and weekends.
345	Red	West Leb		
346	Red		These buses are fine.	
347	Red	West Leb	Reduces traffic, saves on gas.	Reduce time from W Leb to Centerra, currently about 50 minutes.
348	Red	Lebanon	It is very nice and easy.	
349	Red	Lebanon		Weekends even at a charge/fee.
350	Red	Lebanon	I like contributing to a greener planet.	
351	Red	Lebanon		
352	Red	Lebanon		
353	Red	Lebanon	Free ride.	
354	Red	Lebanon		
355	Red	Lebanon		Buses on weekends.... There are many new grad students and others without cars. We don't want to be stuck at home every weekend. It will be very convenient for many people to have buses running on the weekend.
356	Red	Lebanon		I think a number of people would like 2 buses on the red route so that transfers from Hanover to Lebanon or plazas would not be so time restrictive. More students from Hanover might use the service then.
357	Red	West Leb	I like everything. It's a good bus service.	
358	Red	Hartford Vllg	Just keep up the good service. Thank you.	
359	Red	West Leb		Weekly shopping bus to Claremont, also a bus for people living in Claremont to work here.
360	Red	Lebanon	It's free.	
361	Red	Canaan	It's free.	
362	Red	Hanover	It helps me get my child around. I am very low on money so it is very helpful.	
363	Red	West Leb		Put schedules in gas stations.
364	Red	West Leb	Free and comfortable service	
365	Red	West Leb		

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366	Red	Lebanon	We have polite drivers. It's free.	
367	Red	Lebanon		
368	Red	Lebanon	Keep up the good work.	Weekends, more buses on holidays. Add money jar for bad mouths and add police to stop the punks from misbehaving. More buses in morning.
369	Red	Hanover		More orange route buses.
370	Red	West Leb		
371	Red	Lebanon	I like that it's free, because of the prices of everything is going up.	
372	Red	Lebanon		
373	Red	Lebanon		
374	Red	Lebanon		
375	Red	Lebanon	New to area, moved from NM and I love this service. It makes it quite convenient to work.	I suggest students and seniors remain free. A small fee could be paid by the rest of us.
376	Red	Lebanon		Possibly a weekend bus. Maybe set a fare of \$1. Perhaps run the buses a little later.
377	Red	Lebanon		They need to run on weekends even if it costs extra!
378	Red	West Leb		
379	Red	West Leb	It helps a lot; it's free and very important.	
380	Red	West Leb		More buses, particularly for the Red line, even if it means charging a small fee.
381	Red	WRJ		I work 3rd shift and would like to see buses at night. It sucks having to walk at 11 PM to get to work and a lot of us can't afford a taxi or a car.
382	Red	WRJ		
383	Red	WRJ		
384	Red	West Leb		Claremont route, AM and PM, small fee.
385	Red	Lebanon	The AT allows me to continue working.	
386	Red	Canaan	I like that the AT is free and available to all.	
387	Red	Lebanon		
388	Red	Lebanon		
389	Red	Lebanon		
390	Red	Lebanon	It is free and everyone who works in it are nice.	
391	Red	Lebanon	The bus has been a great help to me.	I work late and don't have ride. So I think you should do some night service to help people who don't have a license.
392				
393	Red	West Leb		
394	Red	WRJ		
395	Red	West Leb		
396	Red	West Leb	I like that it's free.	
397	Red	West Leb		
398	Red	West Leb	Everyone is treated respectfully, there is nothing to complain about.	
399	Red	Lebanon	I like that it's free for people who don't have a lot of money.	Convenient.
400	Red	Lebanon		

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401	Red	Enfield	Please keep the buses! I have no other way to get to work most of the time.	The Enfield (Blue) bus doesn't come out often enough sometimes; I have to walk and it takes an hour. Sometimes the red bus is very full and almost hard to find a seat, but rarely.
402	Red	Lebanon	It is very needed and helpful for us, to get to the doctor and get food.	
403	Red	Lebanon		
404	Red	Lebanon	Convenient, free.	
405	Red	Lebanon		Have buses later until 8 PM for the plazas.
406	Red	Lebanon		
407	Red	West Leb		
408	Blue	Lebanon		Saturday service for working people
409	Blue	Lebanon		Saturday service
410	Red	Lebanon	Free	Need more stops
411	Red	West Leb	They get me to my appointments on time.	
412	Red	West Leb	It helps me get to my appointments at West Central shopping, look for an apartment, sometimes to work, to thrift shops and the P.O. Thank you.	
413	Red		Dependable, convenient	
414	Red	West Leb	Keep up the good work. Frequent rider.	A weekend bus on Hanover/Leb/West Leb routes, even if not free and not as frequent.
415	Red	Lebanon		
416	Red	Lebanon		
417	Red	Cornish		
418	Red			
419	Red	Lebanon	Makes getting to work easy. I only have to worry about cab fare home and on weekends. It's nice that it's free for a working mother.	
420	Red	Enfield		
421	Red	West Leb	Extremely convenient!	
422	Red	Lebanon	The destinations.	The young in front should be courteous and give up their seats to the older people.
423	Red	Lebanon		
424	Red	Wilder		
425	Red	West Leb		
426	Red	Lebanon		
427	Red	Lebanon		More buses from Lebanon to West Lebanon. Longer hours and weekends. Have all drivers drive a different route every month or two to three months all day of that route. It would be better, in that some drivers could find better ways of doing that route.
428	Red	West Leb	Every driver is very understanding of the passengers' needs. I am going blind.	
429	Red	WRJ		
430	Red	Canaan	Everything	
431	Red	Lebanon		More runs on the 1/2 hour so I don't have to always go to the plazas before I get to Lebanon. It is very inconvenient to take the extra run every 1/2 hour. Refreshment stand in W. Leb? Bathrooms at drop off points? TV (bolted) in the W. Leb shelter. Trash cans? Refreshment stand in W. Leb? Bus riders forum? Eligibility for paratransit?

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432	Red	Lebanon		
433				
434	Red	Lebanon		Keep it free. Provide weekend service.
435	Red	Lebanon	It's free	
436	Red	West Leb	It's free	
437	Red	Lebanon		Run on weekends, charge \$.50 including transfers; also provide a bus pass for the elderly and frequent users of the AT.
438	Red	Wilder	It's free	Easier connections on the Green line in the afternoon.
439	Red	West Leb	Very helpful and convenient.	Adding a low fare in order to keep AT in business is something I'd encourage.
440	Red	West Leb		
441	Red	WRJ	Friendly, courteous, reliable drivers. I honestly don't know how I'd get home each afternoon without this service.	
442	Red	Lebanon		Make the occasional rowdy school kids behave
443	Red	Lebanon	Saves on taxi fare	
444	Red	Lebanon	It's there, it's free	After midnight runs. Saturday runs.
445	Red			
446	Red	West Leb	It gets me where I need to go when I do not have a ride.	
447	Red	West Leb		
448	Red	West Leb		
449	Red	Norwich	The drivers are nice and helpful	Green bus shouldn't be as long, meaning not a second stop through Hartford village, and the Red bus should run every 30 minutes.
450	Red	West Leb	I like it because I don't have to ask my friends to bring me and it is very convenient to my school	
451	Red	Lebanon	I love the drivers, they are very nice, courteous.	
452	Red	West Leb	It allows me and my fellow passengers to get to where we need to when we need to. It also has proven to be a safe transportation method. I wouldn't change a thing about it.	
453	Red	West Leb		
454	Red	Hanover		Should be a bus from Hanover to Lebanon to West Lebanon to Wal-Mart (?) directly.
455	Red	West Leb	It has made things easier, eg, those without cars, it really is good to continue.	At every stop, have buses wait a minute or two before going, and more over more buses will be OK.
456	Red	Lebanon		
457	Red	West Leb	They're reliable	
458	Orange	WRJ	I like how some of the passengers are nice.	
459	Red	WRJ	Important to our community. Thank you.	
460	Red	West Leb	Everything good.	
461	Red	WRJ		
462	Red	WRJ	It's convenient and helpful. The service is good.	
463	Red	West Leb		Add a bus to the Red line for every 1/2 hour to the Plazas; this would reduce crowding and be more convenient to workers and shoppers.
464	Red	WRJ	I like that it gets me to work on time.	

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465	Red	Lebanon		I wouldn't mind paying for bus rides, if they were more frequent and ran weekends and late evenings.
466	Blue	WRJ		
467	Red	WRJ	The bus drivers are polite and friendly. The buses are clean. The fare is free.	
468	Red	West Leb		
469	Red	West Leb		
470	Red	West Leb	I like the friendly, informal atmosphere of the driver. I really dislike the rudeness, loudness, and vulgarity of so many of the riders on the Red route.	I would love to have routes with extended PM hours and/or weekend routes to Plazas.
471	Brown	Norwich	Free service, helpful because it simplifies things, no need to find exact change, etc.	
472	Brown		Friendly, helpful drivers, free, convenient.	
473	Brown	Claremont	Great community service	
474				
475	Brown	Wilder	It's great that it's free.	Run until 7 PM weekdays, and at least one Saturday/month... at least as a trial balloon. If the buses could be converted to run on natural gas to lower pollution - wow, would that be great.
476	Brown	Norwich	Like everything current.	Could extend hours and do Saturday at least. Paying for service would not hurt; we used to pay years ago. Actually we donate now.
477	Brown	Norwich		Expand some lines to Saturday service and from 5-8 PM weekdays. Add Norwich stop at Huntley Meadow.
478	Brown	Norwich		
479	Brown	Norwich		Consider extending bus service further into Norwich, eg. Huntley Meadow. Have a lottery on the bus, ticket to win something,
480	Brown	Norwich		
481	Brown	Norwich	It's fine for me as is. If I don't ride the bus I have to hunt for a Dartmouth parking place.	
482	Brown	Lyme		Extend your service a little further north. Make going to W. Lebanon grocery stores easier.
483	Brown	Norwich		
484	Brown	Norwich	Great service. Love the bus. More convenient than driving and having to park in Hanover/DHMC. Free is important.	Would like it if the Norwich bus went all the way to the playing fields on Turnpike Rd. Also would help if it went to Centerra. I'd prefer more frequent service rather than bigger buses.
485	Brown	Norwich	Keep up the excellent work!	Expand Brown to Huntley Meadow ballfields - there is a turnaround...excellent option for HS and middle school students rather than the school bus.
486	Brown	Hanover		
487	Brown	Hanover		
488	Brown	Norwich		
489	Brown	Norwich	AT is extremely useful in a time of increasing transportation costs. Its consistency is key. And many drivers are not only good - they're excellent. (Some, however, are hostile!)	All stops in Hanover need shelters, especially by Parkhurst. One small thing - the bus windows inside get yucky.
490	Brown	Sharon VT	Takes hectic Ledyard Bridge congestion away as well as early morning rush to find parking on campus. Helps ease vehicular traffic into Hanover.	

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491	Brown	Thetford		The 7:30 AM bus from Norwich is often near/at capacity because of the number of school children on the bus. Aren't there school buses available for these students?
492	Brown	Norwich		Have buses from Hanover Inn to Norwich (Brown route) pick up at Inn until 5:30 - current pickup times don't seem consistent.
493	Brown	Norwich		More buses between 8 and 9 AM. One or two buses between 7 and 9 PM. Cut down on buses during day time that are seldom taken by anyone.
494	Brown	Norwich	The drivers are accommodating and friendly.	
495	Brown	Hartland		Co-ordinate more park and ride lots near convenient bus routes.
496	Brown	Hanover	When transferring from Brown to Blue or vice versa driver calls ahead and asks connecting driver to wait. Very helpful using auto ramp.	Please check seat belts are both on the seat - not one half dangling behind seat where it is useless.
497	Brown	Hanover	Availability - don't need a car, and it saves riders money	We citizens must support it by voting for it at town meeting.
498	Brown	Norwich		
499	Brown	Hanover		Please run a 6:10 PM bus to Lyme Rd
500	Brown	Plainfield	My first time on the bus, good experience.	
501	Brown	Norwich		
502	Brown	Norwich		For Dartmouth College students, we would prefer buses til 9PM at night and also on weekends, but maybe with reduced frequency on weekends. Bus schedules can be reorganized so that there are more buses at peak hours and less at other times.
503	Brown	Norwich	The drivers are great! We love our driver I get to meet my neighbors and feel a sense of community. I can save money on gas and parking and I don't have to worry about driving in bad weather and snow. People ask about me when they don't see me on the bus, which makes me feel like they care. And I get a good view of the river and campus every day. It's like a free tour! The drivers are very helpful with new people, almost like ambassadors for the town/college. They remind you if you forget things on the bus and wait if they see you running. I think it's one of the best things about living here.	
504	Brown	Norwich	The bus service is great! Keep it up.	
505	Brown	Hanover	It's free and convenient.	
506	Shuttle	Norwich	Thank you - this service really helps me.	
507	Brown	Norwich	Thanks for a great way to commute.	I often work late and weekends at Dartmouth. Maybe one trip/hour until 11 PM. A few on weekends.
508	Brown	Norwich		
509	Brown	Norwich		
510	Brown	Hanover	I am a temporary resident without a car and I appreciate access to public transportation.	

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511	Brown	Norwich		More frequent buses on the Brown line (every 15 minutes would encourage more people to ride. Also, evening hours are key. I know lots of people who don't ride because they usually stay on campus late and there is no service then.
512	Brown	WRJ		
513	Brown	Norwich		
514	Brown	Hanover		
515	Brown	Norwich		
516	Brown	Lebanon		Go to Centerra
517	Brown	Hanover		Let my dog ride! Run til 7 PM or once per hour from 5 to 11 PM. Have the Brown route bus go past Kendal to Organic Farm.
518	Brown	Hanover		
519	Brown	Bradford Vt	That it is free and I can get to Norwich to catch the stagecoach.	
520	Brown	Bradford Vt	It gets me there. The AT tries to be helpful with transfers.	
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526	Orange	WRJ		
527	Orange	WRJ		
528	Orange	Lebanon	I love the service!	I would be happy to pay for the bus rides. Blue line is often standing room only with up to 15 in the aisle in the afternoon (5:45 PM).
529	Orange	WRJ		
530	Orange	West Leb	The drivers are wonderful! They are Saints!	My only complaint is that some of them could drive a little more smoothly. Part of it is they sometimes have to scramble to stay on the schedule. But it provides some excitement.
531	Orange	Hanover	Free, cars off road, parking lot, bus drivers.	
532	Orange	Orange County		
533	Orange	West Leb		
534	Orange	West Leb		
535	Orange	WRJ		
536	Orange	WRJ		
537	Brown	WRJ	I am from the NY/NJ area -this is a very considerate, convenient, and in many cases a necessary line.	I suggest putting a stop by the VT transportation outbound from the VA. Shoppers bus on Saturday would be a good idea.
538	Blue	Lebanon		More or bigger bike racks. More or bigger gas efficient buses
539	Orange	WRJ		
540	Orange	WRJ		Have buses run on weekends. Keep it free
541	Orange	WRJ		
542	Orange	West Leb		
543	Orange	WRJ	Thank you! Very accommodating for bikes too. Much appreciated.	
544	Orange	West Leb		

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545	Orange	West Leb	That it is free. All in all, outstanding service. Thanks to everyone at AT.	Perhaps weekend service and service to 7 PM. AT could charge for weekend service and use small buses.
546	Green	Lebanon		
547	Orange	West Leb		Drivers could be more polite and friendly.
548	Orange	Hanover		
549				
550	Orange	Other		
551				
552	Orange	Hanover	The drivers are nice. It's nice to have the AT	
553	Orange	West Leb	They go the extra mile, to get me where I need to go. They are friendly and helpful.	
554	Orange	WRJ		
555	Orange	Lebanon	Thank God this service is provided as it makes life better for those who cannot afford taxi service.	
556	Orange	WRJ	I like that it provides a free service, an important service given all the people that either don't own a car or who can't drive. It is also more economical and environmentally friendly.	Find better (more accurate) times for the schedule because they are <u>never</u> on time. In winter that will get to be annoying standing in the cold.
557	Orange	Canaan		Although I took the Orange route today, I usually take the Blue route from Canaan. It would be nice in the afternoons to have a direct line from Hanover/DHMC to Canaan like they do in the mornings. Even just if there is one express and the rest go through Lebanon.
558	Orange	West Leb	The bus is very helpful in the morning for those getting to work and school.	However, the bus would serve graduate students better if it runs from college from 6:45 PM instead of 5:45 PM
559	Orange	West Leb		
560	Green	West Leb		A weekend bus from W. Leb to Hanover.
561	Orange	West Leb		
562	Orange	West Leb	Convenience of routes to and from work, the fact that it's free.	
563	Orange	West Leb		
564	Orange	West Leb	Very convenient, within walking distance	
565	Orange	WRJ	Great service.	Saturday bus service.
566	Orange	WRJ	I can make my appointments at DHMC.	I would like to have buses running Saturday to the Plaza.
567	Orange	WRJ		
568	Orange	WRJ		
569	Orange	West Leb	I feel this is a great service for the community and families with needs.	
570	Orange	Hanover	Convenient to travel to my work place.	
571				
572				
573	Orange	Hanover	Convenient, pleasant in the morning.	
574	Orange	Hanover		More frequent service, add weekend lines.
575	Orange	WRJ		
576	Red	WRJ		
577				
578	Blue	WRJ		

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579	Orange	WRJ		
580	Orange	Hanover		More orange bus service.
581	Orange	West Leb		
582	Orange	West Leb	Thank you!	Could the Orange bus drive into Sachem village? A lot of Dartmouth students live there.
583	Orange	Hanover		
584	Orange	WRJ	I appreciate the easy commute back and forth from school to work and all over Lebanon. It makes getting around very convenient. I can't thank you all enough.	
585	Orange	Hanover		
586	Orange	West Leb	It's free and comfortable.	
587	Orange	WRJ	It's a very nice ride.	
588	Orange	WRJ		
589	Orange	WRJ	I'm a student with limited finances. I don't yet have a license, and my husband is physically unable to drive (legally blind). These buses have enabled me and my husband to continue school, do our grocery shopping, and get to the doctors, which are all very important. Definitely keep AT!!	
590	Orange	WRJ		
591	Orange	WRJ	Keep up the good work, it's necessary	
592	Red	Lebanon	I like the reliable service very much.	
593	Orange	WRJ		
594	Orange	Lebanon	Awesome	
595	Orange	Lebanon	Keep it going!	
596	Orange	Hanover	Convenient and free, feels safe.	Sometimes cramped. Too much time to go from Hanover to plazas. Limited Saturday routes would be great for students. I wish the bus went to Centerra - even just the Coop more than twice a day. DHMC shuttle drivers sometimes complain about extra passengers, and it takes longer to get from there to Hanover.
597	Orange	Hanover	Free!	There could be a small toll on weekends.
598	Orange	West Leb	Easy and convenient.	
599	Orange	WRJ		
600	Orange	WRJ		Show the entire route system on one map on the website, not separately.